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ADDENDUM 1

Issued on: 24th May , 2023

Tender Name: Supply and Delivery of ICT Security Devices

Tender No.: FRC/ONT/SSL/004/2022-2023

Issue: You sought clarification on various items on the above tender.

Response: Please find attached herein detailed responses to the sought clarifications.

Director General

ADDENDUM 1 - TENDER FOR SUPPLY AND DELIVERY OF ICT SECURITY DEVICES

No.	Page No.	Sub Title	Description mentioned in the Tender	Query	Clarification
1	81	SECTION 1V-TENDERING FORMS Price Schedule Forms Item 1: Security Management Appliance	Security Management Appliance (With 3 Years Premium Software Bundle Licenses and Feature Keys Mandatory) Quantity – 1, With 3 year Warranty, For 100-199 Users	Cisco changed the Licensing scheme for the Security Management Appliances now requiring an exact number for the licenses with the minimum being 100 licences instead of the bundle for 100 - 199 users. Kindly assist with the exact number of license requirement.	100
2	82	SECTION 1V-TENDERING FORMS Price Schedule Forms Item 11: Web Security Appliance+ Umbrella Secure internet gateway Advantage	Web Security Appliance+ - (With 3 Years Premium Bundle Software Licenses and Feature Keys Mandatory) Quantity – 1, With 3-year Warranty. Plus, For 100-199 Users	Cisco changed the Licensing scheme for the Web Security Appliance now requiring an exact number for the licenses with the minimum being 100 licences instead of the bundle for 100 - 199 users. Kindly assist with the exact number of license requirement.	100

3	82	SECTION 1V- TENDERING FORMS Price Schedule Forms Item 111: Email Security Appliance	Email Security Appliance – (With 3 Years Premium Bundle Software Licenses and Feature Keys Mandatory) Quantity – 1, With 3 year Warranty, For 100-199 Users	Cisco changed the Licensing scheme for the Email Security Appliance now requiring an exact number for the licenses with the minimum being 100 licences instead of the bundle for 100 - 199 users. Kindly assist with the exact number of license requirement.	100
4	54	2. TECHNICAL REQUIREMENTS 2) Level B- Device Set up Item 11: Web Security Appliance + Umbrella Secure internet gateway Advantage	UMB-SIG-ADV-K9 & SVS-UMB-SUP-S - Umbrella Secure Internet Gateway Advantage with 24X7 Support service for Umbrella. Quantity – 60 users, License for 2 Years.	Kindly clarify if the License requirement is for 2 Years while all other licenses for the other items are for 3 years	Yes 2 Years(2 years plus 1Year on me by OEM Offer acceptable.Note, 1 year plus 1Year on me by OEM Offer not acceptable, Should the offer be available)

SNO	Page No	Section	Description mentioned in the Tender	Query	Clarification
1	39 of 129	2) Level B- Device Set up	Item 1: Security Management Appliance Redundant power supply =Yes	We understand that Security Management Appliance has to be supplied with Dual Power Supply. Please confirm	Yes
2	54 of 129	2) Level B- Device Set up	Item 11: Web Security Appliance + Umbrella Secure internet gateway Advantage 3 year support & maintenance 3 Year Subscription and Support Licenses. Licenses capabilities as above specifications plus - Web Premium SW Bundle (WREP+WUC+AMAL) Licenses, Web Premium SW Bundle (WREP+WUC+AMAL) 3YR, 100-199 Users, WSA Advanced Malware Protection License, Web Advanced Malware Protection 3YR Lic Key, 100- 199 Users	Please confirm if the bidder has to quote as per Page no 54 or as per page no 81 of 129 of price schedule	Use provided format of price schedule forms, from Pg 81
3	54 of 129	2) Level B- Device Set up	Item 11: Web Security Appliance + Umbrella Secure internet gateway Advantage UMB-SIG-ADV-K9 & SVS-UMB-SUP-S Umbrella Secure Internet Gateway Advantage with 24X7 Support service for Umbrella. Quantity – 60 users, License for 2 Years.	Referring to the requirement, we assume that Umbrella Licenses has to be provided with SVS-UMB-SUP-S which is 24x7 solution support. Please confirm	Yes
4	55 of 129	2) Level B- Device Set up	Item 111: Email Security Appliance Redundant power supply =Yes	We understand that Email Security Appliance has to be supplied with Dual Power Supply. Please confirm	Yes

5	55 of 129	2) Level B- Device Set up	<p>Item 111: Email Security Appliance 3 Year Subscription and Support Licenses. Licenses capabilities as above specifications plus - (ESA Premium SW Bundle (AS, AV, OF, DLP, ENC) License, Premium SW Bundle(AS+AV+OF+ENC+D LP) 3YR Lic, 100-199 Users, ESA Advanced Malware Protection License, Email Advanced Malware Protection 3YR Lic Key, 100- 199 Users)</p>	<p>Please suggest if Intelligent Multi-Scan (IMS) licenses needs to be provided. Please confirm if Image Analyzer licenses needs to be provided.</p>	Yes
6	55 of 129	2) Level B- Device Set up	<p>Item 111: Email Security Appliance Security Awareness to be included in the Email Security software bundles. It is designed to help promote and apply effective cybersecurity common sense by modifying end-user behavior and empower employees to work smarter and safer. This cloud-delivered subscription provides comprehensive simulation, training, and reporting so employee progress can be continually monitored and tracked. It helps organizations remain safe with engaging and relevant computer-based content with various simulated attack methods, and empowers the people in your organization to play a critical role in its overall security with Security Awareness.</p>	<p>Please confirm if Security Awareness licenses needs to be included. Or we have to quote as per Price Schedule Forms Page no 81 of 129 .</p>	Yes

7	57 of 129	2) Level B- Device Set up	<p>Item 111: Email Security Appliance Advanced Phishing Protection CAPP included to stop identity deception–based attacks such as social engineering, imposters, and BEC. It provides local email intelligence and advanced machine learning techniques to model trusted email behavior on the Internet, within organizations and between individuals. CAPP also integrates machine learning techniques to drive daily model updates, maintaining a real-time understanding of email behavior to stop identity deception. For 3 year subscription</p>	<p>Please confirm if Advanced Phishing Licenses needs to be included. Or we have to quote as per Price Schedule Forms Page no 81 of 129 .</p>	Yes
8	58 of 129	2) Level B- Device Set up	<p>Item 111: Email Security Appliance Domain Protection CDP to be included in the Email Security Bundle. CDP for external email helps prevent phishing emails from being sent using a customer domain(s). The CDP service automates the process of implementing the email authentication standard DMARC to better protect employees, customers, and suppliers from phishing attacks using a customer domain(s). This protects the customers’ brand identity as well as increases email marketing effectiveness by reducing phishing messages from reaching inboxes. For three year subscriptions.</p>	<p>Please confirm if Domain protection Licenses needs to be included. Or we have to quote as per Price Schedule Forms Page no 81 of 129 .</p>	Yes

9	81 of 129	Price Schedule Forms	Item 1: Security Management Appliance Security Management Appliance (With 3 Years Premium Software Bundle Licenses and Feature Keys Mandatory) Quantity – 1, With 3 year Warranty, For 100- 199 Users 1 Device for 100-199 Users License Key	The line item is for the user slab of 100- 199. Please suggest how many users should we consider for the requirement. Can we consider 150 users for the requirement. Please confirm	100 Users
10	81 of 129	Price Schedule Forms	Item 1: Security Management Appliance Security Management Appliance (With 3 Years Premium Software Bundle Licenses and Feature Keys Mandatory) Quantity – 1, With 3 year Warranty, For 100- 199 Users 1 Device for 100-199 Users License Key	We assume that the bidder has to provide Enhanced Support for the SMA licenses. Please confirm	Yes
11	82 of 129	Price Schedule Forms	1 Web Security Appliance+ - (With 3 Years Premium Bundle Software Licenses and Feature Keys Mandatory) Quantity – 1, With 3-year Warranty. Plus, For 100- 199 Users 1 Device for 100-199 Users License Key	The line item is for the user slab of 100- 199. Please suggest how many users should we consider for the requirement. Can we consider 150 users for the requirement. Please confirm	100 users
12	82 of 129	Price Schedule Forms	1 Web Security Appliance+ - (With 3 Years Premium Bundle Software Licenses and Feature Keys Mandatory) Quantity – 1, With 3-year Warranty. Plus, For 100- 199 Users 1 Device for 100-199 Users License Key	We assume that the bidder has to provide Enhanced Support for the Web Security licenses. Please confirm	Yes
13	54 of 129	2) Level B- Device Set up	Item 11: Web Security Appliance + Umbrella Secure internet gateway Advantage UMB-SIG-ADV-K9 & SVS-UMB-SUP-S Umbrella Secure Internet Gateway Advantage with 24X7 Support service for Umbrella. Quantity – 60 users, License for 2 Years.	Referring to the requirement, we assume that Umbrella Licenses has to be provided with SVS-UMB-SUP-S which is 24x7 solution support. Please confirm	Yes

14	82 of 129	Price Schedule Forms	1 Email Security Appliance – (With 3 Years Premium Bundle Software Licenses and Feature Keys Mandatory) Quantity – 1, With 3 year Warranty, For 100- 199 Users 1 Device for 100-199 Users License Key	The line item is for the user slab of 100- 199. Please suggest how many users should we consider for the requirement. Can we consider 150 users for the requirement. Please confirm	100 users
15	82 of 129	Price Schedule Forms	1 Email Security Appliance – (With 3 Years Premium Bundle Software Licenses and Feature Keys Mandatory) Quantity – 1, With 3 year Warranty, For 100- 199 Users 1 Device for 100-199 Users License Key	We assume that the bidder has to provide Enhanced Support for the Email Security licenses. Please confirm	Yes
16	82 of 129	Price Schedule Forms	Additional	Please confirm if installation configuration of the supplied equipment's required. Please confirm. Also confirm which price sheet should be used.	No/SLA already exists
17	82 of 129	Price Schedule Forms	Additional	Please confirm if bidder SLA support for 3 years needs to be quoted. Please confirm which price sheet should be used.	No/SLA already exists